# IMAGES SHOPPING CENTRE AWARDS 2016

he evening of Day 1 at India Shopping Centre
Forum culminated in the 9th edition of the
annual IMAGES Shopping Centre Awards
(ISCA), which recognised outstanding shopping
centres and professionals across the country
under 29 different award categories in front of an audience

Held at The Renaissance Hotel, Mumbai, ISCA 2016 honoured India's leading malls -- from both metros and non-metros -- on basis of ROI and sales metrics for retailers, as well for outstanding marketing drives and social & community activities.

comprising the who's who of retail and retail real estate

New Delhi's Select Citywalk and Kolkata's South City Mall were the stars of the glamourous evening, walking away with four and five trophies, respectively.

#### >> PROCESS

businesses in India.

To shortlist and rank best performing malls in India for financial year 2015-16, IMAGES undertook a first of its kind exercise in the world -- involving over 200 top brands and retailers with their respective business development/ operations/ marketing & retail team members and associates -- to identify the best malls across India. Tenants in shopping centres with different retail verticals, formats and consumer segments joined in to rank malls on the basis of their overall performance including metrics like marketing promotion initiatives, trading density and ROI.

They voted and analysed centres that they were present in, as well as centres they would like to be present in. Eight of the 29 awards at ISCA 2016 were the RETAILERS' CHOICE AWARDS, decided purely by India's leading national retail chains whoe voted for their preferred shopping centres from

across the country on the basis of Return on Investment or ROI, and sales per square feet.

SHOPPING CENTRE

IMAGES

ISCA 2016 nomination categories and entry details were announced earlier this year through the India Shopping Centre Forum website, magazine ads, personalised electronic media campaigns and tele-calling to prospective nominees in all proposed categories.

#### >> JURY

The Grand Jury for ISCA 2016, comprising distinguished personalities in the field of research, design and consulting with thorough insights into the business, and India's top retailers, gave scores based on their own understanding of the nominees. Jurors included Mr. Amitabh Taneja, Chief Convenor, India Shopping Centre Forum, Mr. Anuj Puri, Chairman & Country Head, Jones Lang Lasalle, Mr. Ajay Bijli, CMD PVR Limited, Ms. Ireena Vittal, Expert, Indian Agriculture & Urban Change, Mr. Krish Iyer, President & CEO Walmart India, Mr. Neelesh Hundekari, Partner A T Kearney, Mr. Phil McArthur, Founder & MD, McArthur Company, Mr. Pankaj Jaju, Head - Strategic Partnerships, Axis Bank, Mr. Sanjay Dutt, Managing Director, India Cushman & Wakefield, Mr. Simon Thomson, Founder & Principal, Retail International, and Mr. Shishir Baijal, Chairman & MD, Knight Frank India Pvt. Ltd.

Hosted by Freishia BomanBehram, the ceremony featured performances by the Manuel Manual Trio, with guitarist and composer Adil Manuel, singer & songwriter Shannon Donald and beat boxer extraordinaire, Alan D-Souza. The trio performed some several popular tracks, including Michael Jackson's Billie Jean and Adele's Rolling in the Deep. Also entertaining the audience was popular comedian and author Radhika Vaz.



#### ★★★ IMAGES MOST ADMIRED SHOPPING CENTRE OF THE YEAR: BEST ROI ★★★

**▶ EAST**  ◀



★ SOUTH CITY MALL KOLKATA



\* INFINITI MALL
MALAD



★ FORUM MALL KORAMANGALA



★ SELECT CITYWALK NEW DELHI



presented by:
Gaurav Ahuja
COO, Red Ginger Hospitality
received by:

Manmohan Bagree, Vice President & COO, South City Projects (Kolkata) Limited



presented by:
Sumeet Suneja, Head, BD-Bestseller
received by:
Mukesh Kumar, Sr. VP, Infiniti Mall &

Hitesh Oza, GM- Commercial, Infiniti Mall



presented by:
Rohan Jetley
Promoter and CEO – TGI Fridays
received by:

Muhammad Ali, COO – Prestige Retail, Rahil Ajani, GM-Mall Operations, Forum Koramangala



presented by:
Pankaj Renjhen, MD, Retail, JLL
received by:
Yogeshwar Sharma, Executive Director,
Select CITYWALK

## \* ★ ★ IMAGES MOST ADMIRED SHOPPING CENTRE OF THE YEAR: BEST SALES PER SQ. FT \* ★ ★

► EAST ◀



★ SOUTH CITY MALL KOLKATA



\* HIGH STREET PHOENIX

MUMBAI



**★ EXPRESS AVENUE** 

CHENNAI



**★ SELECT CITYWALK** 

NEW DELHI



presented by: **Gaurav Ahuja,**COO, Red Ginger Hospitality

received by:
Dip Biswas, DGM – Operations
& Marketing, South City Projects
(Kolkata) Limited



presented by: Sumeet Suneja, Head, BD, Bestseller received by: Manish Mehta, VP Leasing, Phoenix Market City Kurla &

Market City Kurla &
Amit Sawant, Head Marketing,
High Street Phoenix & Palladium



presented by: Rohan Jetley, Promoter & CEO – TGI Fridays



presented by:
Pankaj Renjhen, MD, Retail, JLL
received by:
Yogeshwar Sharma, Executive Director,
Select CITYWALK

## \*\* IMAGES MOST ADMIRED SHOPPING CENTRE OF THE YEAR: MARKETING & PROMOTIONS ★★★

**▶ EAST**  ◀

**KOLKATA** 



**\* SOUTH CITY MALL** 



presented by: Alexander Koth & Jagmohan Batra, MD & Founder, Minodes Aryahan

received by: **Dip Biswas**, DGM – Operations & Marketing, South City Projects (Kolkata) Limited

**▶ WEST**  ◀



**\* THE OBEROI MALL MUMBAI** 



Alexander Koth & Jagmohan Batra, MD & Founder, Minodes Aryahan

received by: Joy Creado, GM Operations, Oberoi Mall Shital Mehta Choksi, Sr. Manager Marketing, Oberoi Mall

**▶ SOUTH 4** 



**★ PHOENIX MARKET** CITY

**BENGALURU** 



presented by: R. A. Shah, Trent Limited

received by: Anubhav Garg, AGM - Leasing, Phoenix Marketcity Kurla.

**NORTH ◆** 



**★ DLF PROMENADE** 

**NEW DELHI** 



presented by: R. A. Shah, Trent Limited

received by:

Sonali Manilal, Head Marketing, DLF Promenade, Deepti Dingra, Manager Leasing, DLF Promenade, Sandeep Umeshbabu, Executive Marketing, DLF Promenade

#### \*\* IMAGES MOST ADMIRED SHOPPING CENTRE OF THE YEAR: SOCIALLY RESPONSIBLE \*\*

**▶ WEST** ◀



**\* VIVIANA MALL** 



THANE



presented by: Andrew J Taylor, Senior MD, Macquarie Infrastructure and Real Assets, Hong Kong

received by: Rima Pradhan, VP Marketing Gurvineet Singh, VP Leasing, Sunil Shroff, CEO Viviana Malls ▶ SOUTH ◀



**\* ORION MALL BENGALURU** 

ORION MALL AT BRIGADE GATEWAY

presented by: Andrew J Taylor, Senior MD, Macquarie Infrastructure and Real Assets, Hong Kong

received by: Vishal Mirchandani, CEO- Retail & Commercial, Brigade Enterprises & Sunil Munshi, Sr. GM, Mall Management, Orion Mall

**NORTH ◆** 



**★ SELECT CITYWALK** 

**NEW DELHI** 



presented by: Andrew J Taylor, Senior MD, Macquarie Infrastructure and Real Assets, Hong Kong

received by: Yogeshwar Sharma, Executive **Director at Select CITYWALK** 

▶ SPECIAL MENTION ◆



**★ FORUM MALL** 

**CHENNAI** 



presented by

Andrew J Taylor, Senior MD, Macquarie Infrastructure and Real Assets, Hong Kong

received by

Muhammad Ali, COO – Prestige Retail, Ashwini Nithyanandam, AGM-Mall Promotions and Analytics, Deepak Prashanth, Manager - Leasing,

Forum Vijaya Mall



#### ★★★ IMAGES MOST ADMIRED SHOPPING CENTRE OF THE YEAR: NON METRO ★★★





**★ P&M MALL PATNA** 



presented by: Zubin Cooper, CEO, Bentel

received by: Sunil Agrawal, CEO, P&M Infrastructures Ltd **▶ WEST**  ◀



**★ PHOENIX MARKET** CITY

**PUNE** 



presented by:

Zubin Cooper, CEO, Bentel

received by:

Amit Sawant, Head Marketing, High Street Phoenix & Palladium **▶ SOUTH** ◀



**★ LULU INTERNATIONAL MALL** 

KOCHII



presented by Vineet Sharma, Director, Studio 13 Design

received by

Vinay Kailath, Deputy Manager, Leasing, Ranjith Reghunathan, Deputy Business Development Manager, Sajeesh Chandran, Senior Executive, Retail Relations, Lulu Mall

**NORTH ◆** 



**★ ELANTE MALL** 

CHANDIGARH



presented by Vineet Sharma, Director, Studio 13 Design

received by

Vikas Yadav, Manager, Operations, Carnival Realty Sanjeev Bhardwaj, Head, Leasing & Marketing, Carnival Realty

#### ★★★ IMAGES MOST ADMIRED SHOPPING CENTRE OF THE YEAR: METRO ★★★

**► EAST**  ◀



#### **\* SOUTH CITY MALL**

**KOLKATA** 



presented by:

S Raghunandan, Co-Founder, Next Practice Retail

received by:

Manmohan Bagree, Vice President & COO, South City Projects (Kolkata) Limited **▶ WEST**  ◀



#### **★ HIGH STREET PHOENIX**

MUMBAI



presented by:

S Raghunandan, Co-Founder, Next Practice Retail

received by:

Manish Mehta, VP Leasing, Phoenix Market City Kurla & Amit Sawant, Head Marketing, High Street Phoenix & Palladium

▶ SOUTH ◀



#### **\* ORION MALL**

BENGALURU



presented by:

Sanjeev Rao, Director-BD, Raymond Apparel Ltd.

received by:

Vishal Mirchandani, CEO, Retail & Commercial, Brigade Enterprises Limited & Sunil Munshi, Sr. GM- Mall Management, Orion Mall

**NORTH ◆** 



#### **★ SELECT CITYWALK**

**NEW DELHI** 



presented by:

Sanjeev Rao, Director-BD, Raymond Apparel Ltd.

received by:

Yogeshwar Sharma, Executive Director, Select CITYWALK

#### \*\* IMAGES MOST ADMIRED SHOPPING CENTRE PROFESSIONAL OF THE YEAR \*\*

#### **▶ EAST** ◀



**★ MANMOHAN BAGREE** SOUTH CITY MALL, KOLKATA



presented by: Amitabh Taneja & Bhavesh Pitroda -

Manmohan Bagree, Vice President &

#### **▶ WEST** ◀



**★ RAJNEESH MAHAJAN INORBIT MALLS** 

▶ SOUTH ◀



**BRIGADE ENTERPRISES** 



**★ PUSHPA BECTOR** 

DLF MALL OF INDIA

NORTH 4



**IMAGES** Group

received by: COO, South City Projects (Kolkata) Limited



presented by: Amitabh Taneja & Bhavesh Pitroda -**IMAGES** Group

received by: Rajneesh Mahajan, ED, Inorbit Malls



presented by: Amitabh Taneja & Bhavesh Pitroda -

**IMAGES** Group received by:

Vishal Mirchandani, CEO- Retail & Commercial, Brigade Enterprises



presented by:

Amitabh Taneja & Bhavesh Pitroda -**IMAGES** Group

received by:

Pushpa Bector, Head and EVP, DLF Mall of India

## **★★★ IMAGES MOST ADMIRED SHOPPING CENTRE LAUNCH** OF THE YEAR ★★★

#### **▶ EAST** ◀



\* ACROPOLIS MALL KOLKATA

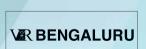


presented by: Tara Subramaniam, MD and COO, JM **Financial Credit Solutions** 

#### **▶ SOUTH** ◀



**★ VR BENGALURU BENGALURU** 



presented by: Tara Subramaniam, MD and COO, JM Financial Credit Solutions

received by: Sumi Gupta, Director, Virtuous Retail, Ankit Samdariya, VP, Virtuous

#### NORTH 4



**★ DLF MALL OF INDIA** NOIDA

# Mall of India

presented by:

Tara Subramaniam, MD and COO, JM **Financial Credit Solutions** 

received by:

Pushpa Bector, Head and EVP, DLF Mall of India

# **★★★** IMAGES MOST **ADMIRED SHOPPING CENTRE** OF THE YEAR: TURNAROUND



#### ★ SAHARAGANJ MALL LUCKNOW



Willfred Menezes, MD & Director, Omnitech